

## **“Club Windermere” – SOP Document**

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### **Club House Facilities:**

1. An entrance lobby with reception area
2. First-aid facilities
3. Fire extinguishers
4. Rest rooms
5. Swimming Pool
6. Comfortable changing rooms for the facility’s users
7. Indoor games / Activity center
8. Juice Bar and comfortable lounge area
9. Amphitheatre
10. Barbeque pits
11. Cycling track
12. Boating, kayaking
13. Landscape garden / Children’s play area
14. Yoga pavilion

### **Terms and condition to utilize Club House Facilities:**

- I. User shall be allowed to use the facility only during the agreed period as per the Club House membership agreement signed.
- II. User, for himself, his guest, and agents, allow to use the facility in a lawful and orderly manner without creating a nuisance to any other parties.
- III. User shall keep and maintain the facility in good order and shall be responsible for any damages to the facility incurred during or in connection with its use. Immediately after use, User shall clean and restore the facility to its condition prior to its use.
- IV. Members and their guests are requested to adhere to a smart casual
- V. All guests must register at the Club Windermere - Front Desk upon arrival . Members must present their membership card at the Front Desk each time they arrive at and depart from the Clubhouse
- VI. All the Plot Owners will have to book The Clubhouse in advance to use facilities for any event / function by sending email to the team FM at [fm@cloverrealty.in](mailto:fm@cloverrealty.in) and team CRM at [customercare@cloverrealty.in](mailto:customercare@cloverrealty.in)
- VII. Plot Owners are entitled to bring up to 10 guests into The Clubhouse at any time

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### **Payment Terms:**

- I. To use club house facilities for any functions / events members will have to pay deposit amount of Rs.15,000/ upto 25 people and Rs.25,000/ upto 50 People.
- II. The said deposit amount is refundable after adjusting any damages occurred to the property. Rs.5,000/ is non-refundable and will be used towards sanitizing the place
- III. The amount should be deposited in name of “Amalfi Enterprise” by way of cheque / DD / NEFT
- IV. Occupancy of The Clubhouse is likely to fluctuate from time to time and at peak times, seating areas should be shared wherever possible
- V. Members are welcome to come and go as many times as required during the day and as allowed by their membership type but they should always carry their membership card before entry at The Clubhouse
- VI. No food is permitted to be consumed in The Clubhouse

### **Swimming Pools Rules:**

- I. Swimming Pool and its temperature: The Swimming pool is regularly inspected, cleaned and maintained but may be affected by dust, dirt or insects, particularly during or after bad weather. The pool is cleaned and chemically balanced every week for your safety and comfort
- II. Swimmers must be free of colds and other contagious diseases
- III. No hairpins, barrettes, jewelry or glasses are allowed in the swimming pool
- IV. No recreational equipment unless authorized by a lifeguard
- V. All must shower before using pool
- VI. User should be in proper swimming costume in the swimming pool and must wear a bathing cap if hair is beyond collar length
- VII. All children must be accompanied by an adult. If incase of any accident / mishap or incidence happens management will not be responsible for the same
- VIII. No running, pushing, dunking or rough play in pool area or showers room
- IX. No diving in the pool is allowed

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- X. Do not stand, play, or jump off ladders or railings
- XI. All injuries must be reported to the lifeguard on duty

*Any breach of The Club House Rules or terms & conditions may prevent future access and use of The Clubhouse. The Clubhouse reserves the right to amend these rules at any time.*